

Product and Design Support

Table of contents

1 Introduction to zPoint Products' Support Offerings.....	2
1.1 zPoint Products' Support Offerings Detail.....	2

1. Introduction to zPoint Products' Support Offerings

zPoint Products is a division of Techsol, a North American (NAFTA) corporation specializing in **low-cost embedded technology design and board fabrication**. We offer a variety of products and programs that will **save you money installing Building Automation Systems** using our **proven ZigBee-powered platform to mitigate risks**. In addition, our solutions provide both **energy cost savings** and **increased comfort and convenience** for your customers.

1.1. zPoint Products' Support Offerings Detail

To enhance our customers' ability to fulfill their missions, zPoint Products provides tailored support services, provided in a manner that addresses their individual needs. These services range from the provision of standard warranties, included with every purchase, to enhanced support programs.

While standard and extended warranties provide the end user with coverage for repair services, enhanced support programs provide each customer with a tailored service that addresses their specific needs.

Whether it be standard e-mail support, enhanced phone-line support or the engineering design services, these support services are designed to be flexible to ensure a specific customer's requirements are met.

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